How to make seat reservation

Introduction

Booking service for reserved seats in advance through JR KYUSHU RAIL PASS Online Booking is available (additional fee will be charged) for those who purchase the following eMCO/MCO (voucher) below.

*Some parts of operations will be different according to eMOC/MCO you purchased. Please notice your eMCO/MCO again.

①[eMCO]

[Travel agencies/Shops where you can get the voucher] JTB, JALPAK, JR Kyushu Jet Ferry, Tour baksa, Hana tour, Cosmo Travel, Korea Railroad Corporation, MODE TOUR, EGL Tours, Package Tour, Yes Trip, cola tour, LION TRAVEL, KLOOK, Baicheng, Lvmama, Fliggy and their affiliate travel agencies/shops

LOGO MARK JR KYUSHU RAIL PASS Online Booking Display Date: 2007/12/25 19:41	
JR Kyushu Rail Pass Voucher Customer's Coupon This is the coupon for TEST TARO	
 This eMCO cannot be used for boarding. Please go to the designated exchange office prior to boarding, and exchange it for a valid JR Kyushu Rail Pass. The traveler must appear in person at the exchange office to make the exchange. To receive your passes, you must present the following: eMCO (this receipt) Your passport. * Exchange may be made during normal business hours at a voucher exchange office. Hours vary by office. Please check ahead if planning to make the exchange in the early morning or late evening. For details about locations and hours, go here. (https://www.jrkyushu.co.jp/english/pdf/BusinessHours.pdf) 	
Reservation Receipt No. RKTA07120187153 Travel Agent Name Kyushu Travel A Ticket Agent Name KTA Store1 Issue Date 2007/12/25 Please exchange within 3 months of issue date. Ticket Type All Kyushu Area Pass 5 days JPY 18,000	
Name TEST TARO Adult(\$)/Ohild(ren) Adult	The number written here on
Seat Reservation(s) Seats for some trains may be reserved in advance, for an additional fee. If you would like to reserve seats, please visit JR Kyushu Rail Pass Online Booking. Please have your KRP reservation number handy so that you can provide it with your Seat Reservation(s). (https://kyushurailpass.jrkyushu.co.jp/reserve)	the voucher is required to reserve seats.
NOTICE * Validity Admitted under entry status "TEMPORARY VISITOR" * To change or cancel If you wish to change or cancel your reservation, please contact the agent that sold the voucher to you. * Inquiries about JR Kyushu Rail Pass Please access JR Kyushu Rail Pass Online Booking and submit your query or comment using the online form. Please have your KRP reservation number handy so that you can provide it with your query. (https://kyushurailpass.jrkyushu.co.jp/reserve) KYUSHU RAILWAY COMPANY	

JR KYUSHU RAIL PASS Online Booking [Last updated: August 24, 2018]

User Manual(Travel Agency)

②[eMCO(E-Ticket issued by Nippon	Travel Agency)]
【Travel Agencies/Shops where you can get the voucher】	NIPPON TRAVEL AGENCY CO.,LTD
Nippon Travel Agency and its	[E-Ticket] KYUSHU (ALL) RAIL PASS 3DAYS**Sample**
affiliate travel agencies/shops	VOUCHER No.: 00201000285 This eMCO cannot be used for boarding NAME : MR JOHN LENNON**Sample**
The number written here on	ADULT / CHILD : ADULT
the voucher is required to	TO : Kyushu Railway company
reserve seats.	JPY: 15,000
	USD: 145.63
	RATES OF EXCANGE : 100JPY = 0.97USD
	ISSUE BY : ABC Tours Inc / U. S. A.
	ISSUED DATE : 11 Jul 2018
	Please exchange within 3 months of Issue date
	 Your name in the claim ticker must be spelled completely and matched the name appearing in your passport * Each person must need a ticket even though traveling with several person. (2) Includ of an Eachange Order : An Eachange Order can be refunded only at the very same office that keywed the Order, within one year after the date of keyse. (A handling charge and a communication fee, set in the regulations of each issuing office, will be deducted.) (3) Includ of an EXCHAUGHU HALL PASS : A KYUSHU HALL PASS can be refunded only within a valid period and before the first date for its use at any IK KYUSHU HALL PASS exchange office. (10% of the yen price will be charged as a handling fee.) No refund can be made for any reason on or after the first day of use. (4) Use of an Order is subject to these conditions and the regulations of each issuing office. After exchanging, use of the Pass is subject to these conditions, kyushu likelway Company passenger transportation regulations, and Japanese law. (5) For further Information , please whit https://www.jrkyushus.co.jp/english/index.html
③[MCO] ③[Travel Agencies/Shops where you c Nippon Travel Agency and its affiliate	
ISSUED BY ^{第行者} NIPPON TRAVEL AGEN NAME OF PASSENGER 氏名 MR JOHN LENNON(ADULT)**Sample** TYPE OF SERVICE FOR WHICH ISSUED パスの種類KYUSHU (ALL) RAIL PASS 5DA' VALUE CHANGE 日本円発行額 One Eight Zero Zero Zero ye EQUIVALENT AMOUNT PAID 現地道貫換算額 TO Kyushu Railway Company	Exchange coupon パス引換用 No 90101001253 (NOT TRANSFERABLE DATE & PLACE OF ISSUE 譲渡禁止 執行箇所及び発行月日 YS**Sample** en JPY AMOUNT IN FIGURES en JPY 18,000 USD 147 RATES OF EXCHANGE 交換す
RESERVATION DATA 予約事項 **Sample ** REMARKS 備考 Seat Reservation : https://kyushurailpass.jrkyushu.co.jp/reserve/ Valid only to a foreign tourist admitted into Japan under entry sta permanent residence qualification certificate and also holds an a exchange this order to Kvushu Rail Pass within 3 months of the NO.9	itus "temporary visitor" a ir ticket which departs fr Seats.

1

R KYUSHU RAIL PASS		Purchase	the Rail Pass S	eat Reservation	onfirm/Change/Rel
Available for reservation	Jun. 07 Japan Standard Time (Tokyo)		7:56 Jun	. 07 based on operating system	17:56
(Tokyo) On this website, you can purchase	그 같은 것이 같은 것이 같은 것이 같은 것이 같은 것이 같이 많이 했다.			승규야 집 것이 아파가 아파 감독하는 집에 있었다.	
When you make a seat reservation, it's ner	essary to purchase the Ky	rushu Rail Pass on ti		AQ	encies.
English) 한국어) 簡体字	▶ 繁體字	 English 	▶ 한국어	▶ 簡体字	▶ 繁穩字
Purchase the Rail Pass	Г		Seat Re	eservation	
		đ	2	¥1000(Adu ¥500(Child *You need the number begin) e reservation is with K.
About Rail Pass	 整體字 		Lin	seat reserv nited Express fuin no Mori	and the second se
 English 한국어 簡体字 	and the second s			급열차 유후인노	2012-0-5 C
English · 한국어 · 簡体字	·		结件	助利车 山布陰之	* 赤
	servation		and the second se	处列车 由布院之 处列車 由布院之	
			역 - ^하		

JR KYUSHU RAIL PASS Online Booking

User Manual(Travel Agency)

How to make seat reservation

2. Lo

. Log in.	
Login	[First-time log in (need to set your own password)] You need to purchase a JR Kyushu Rail Pass voucher at a designated travel agency first.
* If you do not have a	If you log in for the first time after the purchase, click "Register" to set your own password. Note: Paper MCOs issued by travel agencies other than Nippon Travel Agency (and its affiliate travel agencies) are not eligible for online seat reservation service.
To Top Page	Register
MCO Sample(s) KRP (Kyushu Rail Password Required Password	Agency) MCO users, please select a travel agency from the list. Pass) Reservation No./MCO No. Required
	Login
	e>

<KRP Reservation No./MCO No. and Password>

Enter your KRP Reservation No./MCO No. and your own password. Then click "Login".

Note: If you forget your password, do customer registrations again.

How to make seat reservation

<Details on how to register customer information> (A) Confirm the user agreement.

Agreement(s)	
Japanese Terms and User Agreement(PDF)	
All English versions provided for reference purposes only. In any event, the Japanese version shall prevail.	
JR Kyushu Rail Pass Online Booking Terms and User Agreement (Enacted on August 1, 2017)	
Kyushu Railway Company (hereinafter referred to as "JR Kyushu") stipulates the JR Kyushu Rail Pass Online Booking Terms and User Agreement (hereinafter referred to as the "Terms and User Agreement") as shown below for the use of JR Kyushu Rail Pass Online Booking, which JR Kyushu operates for foreigners visiting Japan.	
Article 1(Scope of Application)	
 The Terms and User Agreement shall apply to customers (hereinafter referred to as the "User") who use the service (hereinafter referred to as the "Online Booking service") provided by JR Kyushu through JR Kyushu Rail Pass Online Booking. 	
2. With regard to the use of the Online Booking service, the User shall comply with the Terms and User Agreement in good faith.	
Article 2(Date and Time)	
Unless otherwise specified, the dates and times shown in the Terms and User Agreement shall be based on Japan Standard Time.	
Article 25(Governing Law and Jurisdiction)	
1. Any and all disputes arising between the User and JR Kyushu shall be settled in good faith between the parties.	
2. The Terms and User Agreement shall be governed by the laws of Japan, and any and all disputes between the User and JR Kyushu shall be submitted to the exclusive jurisdiction of the Fukuoka District Court or the Fuk	
Article 26(Effective Date of Terms and User Agreement)	
The Terms and User Agreement shall come into effect at 10:00 on August 1, 2017 in J. "Agree". Then click "Next".	
Agree	
Back Next	

(B) Enter your e-mail address to receive a temporary password.

Register Email Address	
Register Email Address	If you registered an e-mail address at the time of purchasing your voucher, enter the same e-mail address. Otherwise, enter an e-mail address you wish to register.
Customer information must be registered before you ca In order to register your information, you must first reg We will send a test email from our domain (jrkyushu.co	Then click "Registration".
Required indicates that entry is required. Email Address Required Note: If you registered an email address when makin	g your JR Kyushu Rail Pass reservation, please register that same address now.
To Top Page	Register

How to make seat reservation

(C) When the screen like below is displayed, a temporary password will be sent to the registered e-mail address. Please check your mail.

	E-mail Address Registration Accepted
We	pistration of email address has been accepted. will soon send you an email with an access address. Please access this address to continue the reservation process. ou do not receive email within a reasonable span of time, you may have entered the address incorrectly. Please send the (correct) email address again.
	То Тор Раде
(D)	Example of the automatically sent e-mail to inform a temporary password
	[JR Kyushu Rail Pass] We have received your registration request. (R01)

今日 12:24	
Thank you for using our JR Kyushu Rail Pass Online Booking.	
We have received your registration request. (Registration is not yet completed.)	
* Here is your temporary p Temporary password (Valid 3 hours) 82KUpvEi	
Please go to the following web address to continue registration <u>https://kyushurailpass.jrkyushu.co.jp/reserve/RegisterPasswordInputPage? code=UhV8bLdQ8117100000008782 =================================</u>	
JR Kyushu Rail Pass Online Booking <u>https://kyushurailpass.jrkyushu.co.jp/</u> * This email was sent from a send-on	ı il .
to this address. * This email was sent by the JR Kyushu Rail Pass Online Booking. If you have received this email in error, please inform us of the error and then delete this message. Thank you. Contact: <u>https://kyushurailpass.jrkyushu.co.jp/reserve/InquiryPublicEmailInputPage</u>	
Kyushu Railway Company	

How to make seat reservation

(E) Set your own password.







How to make seat reservation

4. Enter train information.

Route	Search									
1 Route Search	2 Train Selection	3 Seat Selection	4 Register Usage Start Date	5 Credit Card Information Entry	6 Confirm	7 Finish				
Search Item(s) Enter train information and click "Search". *You can set up to 7 people in total. *Unable to set 0 for adult(s) column.										
Train Selection		:quirea.		•						
Boarding Day										
Adult(s) Req	quired +	Child(ren) Require	ed							
* You cannot boo	or up to the number of to ok child(ren) only. Wher ceed to "Proceed to cha	n adding one or more ch	bass reservation. hild(ren) to a group, plea	se change the number	of people from "Confirn	n Reservation				
Bac	-k				Search					

<Details>

(A)Select a train group.

Please select.	×.
Beppu-Yutuin-Hitaj Yutuin no Mori/ /ufu	
Hakata-Oita] Yufuin no Mori	
busuki no Tamatebako	Select a train group.
1	Hakata-Oita] Yufuin no Mori

How to make seat reservation

(B)Select a facility.

Reserved	Seat	
Boarding Day Required		Click "Reserved Seat" and make the column turn into the red as shown.
Departure Station Required	Arriv	val Station Required
Please select.	- Ple:	ase select.

(C)Select a boarding date.

Required	* indicates that entry is required.													
0		October 2017					November 2017						Specify a date to reserve a seat(s).	
Мо	Tu	We	Th	Fr	Sa	Su	Мо	Tu	We	Th	Fr	Sa	Sı	
						1			1	2	3	4	5	
2	3	4	5	6	7	8	6	7	8	9	10	11	1	
9	10	11	12	13	14	15	13	14	15	16	17	18	19	
16	17	18	19	20	21	22	20	24	22	22	2.4	25	26	
23	24	25	26	27	28	29	27	r	Vote	e: C	Dnli	ne	se	at reservation can be made from 10 am
30	31													nonth before the boarding date.
	//M	٩/dd					Ê		Jup	un	un	0)	11	ionan before the boarding date.
7 7 7	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	., au												

(D)Select departure station.

Facilities	Selection Required		
	Please select.	~	
	Kagoshima-chuo		
Boardin	Kiire		Select departure station.
уууу/	Ibusuki		
Departu	e otation require		Arrival Station Required
Please	select.	•	Please select.

(E)Select arrival station.

Facilities Selection Required				
Reserve	d Seat		Please select.	×
			Kagoshima-cl	nuo
Boarding Day Required			Kiire	Select arrival station.
yyyy/MM/dd			Ibusuki	
Departure Station Required		Arrival 5.	actori require	
Please select.	-	Please	select.	•

How to make seat reservation

5. Select a train to reserve a seat(s).

			. ,				
Train S	election						
Route Search	2 Train Selection	3 Seat Selection	4 Register Usage Start Date	5 Credit Card Information Entry	6 Confirm	7 Finish	
Departure Da	У			Price per person	Tickets	Subtotal	
2017/10/1	2		Adult(s)	JPY 1,000	2	JPY 2,000	
Facilities Usag			Child(ren)	JPY 500	1	JPY 500	
Reservation	ns Accepted Dur	ing These He	ours: 05:30 to 2			nich you wisl lect" button d	
Departure Station	Departure Time		Arrival Station	Arrival Time	Train Name		
Kagoshima -chuo	09:58	\rightarrow	Ibusuki	10:49	Ibusuki no Tamatebal o 1	Select Available for reservation)	
Kagoshima -chuo	11:57	÷	Ibusuki	12:47	Ibusuki no Tamatebak o 3	Select (Available for reservation)	
Kagoshima -chuo	14:02	<i>→</i>	Ibusuki	14:58	Ibusuki no Tamatebak o 5	Select (Few vacant seats)	
ect a sea	at assgnn	nent m	ethod.				
Seat Sele	ection						
coute Search	Train Selection		lect a seat as click "Select	-			
suired * indicates that Seat Assignment Sit together if p	Required	chart		•	23:00 to 5 *A seating	g chart is not 5:30. g chart is not acant seats.	

At this point, the selected seat has not be reserved. been guaranteed.

Since the situation of vacancies may change, the selected seat may not be able to be reserved.



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from "Select from a seating chart"

click "Next".

How to make seat reservation

<Details on how to select a seat(s) using a seating chart>

Seating Chart Selection	SL Hitoyoshi cannot select seat from "Seating chart"
Car Selection	
When you want to change Car No. for seat availabilities, please sel remaining vacant seats."	ect proper Car No. showing "Available vacant seats" or "Low
Car 2	Car 3
Low remaining Please select.	are vacant seats
seat(s)" button. ▲ Kagoshima-chuo ▲ Kagoshima-chuo	ne selected seat has not been guaranteed. ation of vacancies may change, the selected e able to be reserved.
	5 4 3 2 1
Aiste	
Select (check) a seat(s) you wish to reserve an	Travel Direction

How to make seat reservation

7. Register the usage start date of your rail pass.

Ra	il I	Pa	ss	U	sa	ge	St	ar	t D	at	e			
Route S	Searc	h		Tra	ain Se	electio	on	9	Seat S	Select	ion		Register Usage Start Date	e Credit Card Confirm Finish Information Entry
uired i Enter Usage	indica Us:	ates t age	hat e Star	entry t Da	is re ate.			e) F	Requir	red				Select the usage start date of your rail pass an click "Next". The candidate days are displayed based on the boarding date you chose and the type of your rapass.
0	1	lanu	ary	200	8			F	ebru	iary	200	8	-0	*A pass is valid for 3 or 5 consecutive days
Мо	Tu	We	Th	Fr	Sa	Su	Мо	Tu	We	Th	Fr	Sa	Su	
	1	2	3	4	5	6		-	~		1	2	3	including the usage start date. If the usage star
14	8	9	10	11	12	13	4	5	6 13	7	8 15		10	date of a 3-day pass is October 5, it is valid on
21	22	23	24	25		20	11	12	20	21	22	23		October 5, 6, and 7.
28	29		31				25	26	27	28	29			
YUS	HU	RA	AIL V	٧A	ΥC	ОМ	PAN	Y						▶ English ▶ 한국어 ▶ 簡体字 ▶ 繁體字

8. Enter the KRP Reservation No./MCO No. for a child(ren). (Necessary only when reserving a designated seat(s) for a child(ren))

Enter Child's KRP Reservation N	Io./MCO No.
Reservations can be made during these hours: 05:30 to 23:00 (JST) Required indicates that entry is required.	If you set 1 or more to child(ren)'s column, enter the KRP Reservation No./MCO No. of child(ren) and click "Next".
Enter child's KRP (Kyushu Rail Pass) Reservation No./MC	CO No.
Back	Next

How to make seat reservation

9. Enter credit card information used for settlement.

Credit Card Information Entry
NoteNo
Usable Card(s) 🛛 💀 💽 🕼 🔐 <equation-block> <table-cell> <table-cell> المحمد المحمد</table-cell></table-cell></equation-block>
* When receiving the reserved ticket, you need to bring the credit card registered at the time of purchase. Card No. Required
Term of Validity (MM/YYYY) Required Card Company Required 01 / 2017 Please select.
The above is the purchaser's credit card. When receiving a ticket(s), the purchaser must bring the credit card used for settlement at the time of purchase and present it.
Back Next
Enter your credit card's "Card No.", "Term of Validity and "Card Company". Read the caution notes and check the check box. Then click "Next". *The credit card must be the purchaser's own. *You need to present the credit card used for settlement when you receive the reserved seat ticket(s).

How to make seat reservation

10. Confirm the contents of reservation.





12 Example of the automatically sent e-mail when reservation is completed



How to make seat reservation

13. Example of the "Reserved Seating Coupon".

*Printing your Reserved Seating Coupon is recommended.

*Present it when you receive the reserved ticket at a designated JR Kyushu counter.

	VUSHU RAIL PASS Online Booking
-KYUSHU	
ting Coupon	Display Date: 2017/10/05 13:54(JST Date and Time of Purchase: 2017/10/05 13:54(JST
ID Kyuch	, Pacaryod Saating Coupon
JR NYUSIIL	L Reserved Seating Coupon fice 30 minutes before train departure time. Although your reservation is confirmed,
You will not be able to board without a ticket. Your ticket(s) will be given to you when you pick you will no longer be able to make changes or req to receive your tickets, you must present the fol - The credit card you used when making the reserv Note: For fastest pickup, you should also prese	k up your Rail Pass(es). Once you have received your Rail Pass(es), quest refunds through the online sales service. Ilowing: <u>vation.</u> ent your reserved seat receipt (this receipt).
Please check ahead if planning to pick up your ti	during normal business hours. Hours vary by location. icket in the early morning or late evening. (http://www.jrkyushu.co.jp/english/pdf/BusinessHours.pdf)
leservation Receipt No.	KRP Reservation No.
R00017100000532	K00017100000532
	MARS No.
	66037
Purchaser Information	
Name Name	Card Brand Card No. UC. Master. VISA ************************************
Boarding Day 2017/10/12 Departure Station Kagoshima-chuo Arrival Station Ibusuki Train Name Ibusuki no Tamatebakol Facilities Usage Reserved Seat Seat(s) Car 2 16A, 17A, 18A Amount Used JPY 2,500 Travelers Adult(s) 2 Child(ren) 1	Departure Time 09:58 Arrival Time 10:49 Travel Time 00:51
o change or cancel o make changes to your ticket reservation, or to service no later than 6 minutes before departure f you would like to cancel and receive a refund your scheduled departure time. Refund requests ca lease note that a refund service charge will be ravelers, the refund service charge will be appl nquiries	fter obtaining your ticket(s), please come to a JR Kyushu Rail Pass office prior to annot be accepted after the boarding time has passed. applied when a reservation is canceled. If you are reducing the number of lied for each individual withdrawn from the group. and submit your query or comment using the online form.
KYUSHU RAILWAY COMPANY	

For information on what you need and where to receive the reserved ticket(s), refer to the following. <u>https://www.jrkyushu.co.jp/english/booking/necessary_f.pdf</u>